2WTECH
2W Technologies, INC

TUNE UP FOR EPICOR ERP

Is Your Epicor System Running at Peak Efficiency?

Proper maintenance on your Epicor system requires expertise on all areas of your Epicor system. Not just the Epicor application and all the numerous patches that are released monthly. But SQL and server operating system need regular attention as well.

These are very specialized routines, so you may not have this expertise in house. However, 2W Tech has the in-house experts to keep your Epicor investment current and trouble free.

On a quarterly basis, 2W Tech's engineers will upgrade the Epicor application to the latest Epicor patch level and perform technical maintenance on both the Epicor application and the Azure instance if needed.

**Technology is Hard.
2W Tech is Easy.**

CONTACT US FOR MORE INFORMATION

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Technical maintenance and updates to the Epicor Application and Azure Server instance include:

• Review logs
• Download and apply the latest released BIOS, firmware, drivers, and support software
• Run disk cleanup scripts
• Review systems utilization
• Review memory usage (current and historical from reports)
• Check storage and monitor performance Server OS (resolve or make recommendations if needed)
• Review event logs
• Check and apply Windows Updates
• Check IIS application settings
• Manual cleanup of server logs, SQL logs, etc.
• Run applicable Microsoft Best Practices Analyzer reports
• Verify UAC enabled
• Review scheduled tasks SQL (resolve or make recommendations if needed)
• Review SQL event logs
• Review status of database maintenance jobs
• Confirm backups and all maintenance tasks are performing as expected, including reviewing task history
• Check database structure reports for any anomalies
• Check database server reports for any anomalies
• Update maintenance scripts to latest versions if needed
• Check SQL build version and update to latest public release
• Adjust any SQL parameters as needed
• Manually run index and statistics update routine for all databases
  ▪ Monitor and review performance and results
  ▪ Review scheduled tasks
  ▪ Epicor Applications (resolve or make recommendations if needed)
    • Apply latest Epicor update
    • Review Epicor event logs
    • Testbasic Epicor and database functionality
    • Run Performance & Diagnostics Tools
    • Verify all exceptions
    • Review Appserver settings are still appropriate
    • Create summary report of overall server health and any recommendations
    • Provide deltailed list of changes