2WTECH
2W Technologies, INC

2WTech Assist

Managed User Plan

The NO Surprise Approach to Your IT Infrastructure

Managed Services that Scales with Your Business

2WTech Assist Managed User Plan allows you to support your infrastructure by protecting your users while they work, regardless of their location

Technology is Hard. 2W Tech is Easy.

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Sales@2WTech.com
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Highlights of this plan:

- Unlimited Remote Network Support
  - 2W ANYTIME 24x7 tier one support via phone and chat
  - Tier 2-3 support 7:30-5pm CST Mon-Fri.
  - Microsoft Premier support escalation
  - 30 minutes best effort break/fix support for out of support systems and applications
- Microsoft Operating System updates
- Next gen threat protection on all workstations and up to 5 on-premise servers
  - $10 for each additional server
- 24X7 PC and server monitoring
- Dark web monitoring
- Tier 1 M365 support
- Reduced hourly rate
  - $130 per hour